

DAS Canada's Panel Lawyers



YOUR ACCESS TO JUSTICE

What is a panel lawyer?

DAS works closely with prestigious law firms across Canada to ensure the appropriate level of legal expertise. Our rigorous selection process includes a comprehensive practice audit and requires law firms to sign an agreement that includes over 20 service standard clauses. This ensures our policyholders' legal interests are effectively represented.

What are the benefits of using a panel lawyer?

Claims handled by panel lawyers are resolved more efficiently and more cost effectively than if a policyholder used their own personal lawyer. This is due to our specially negotiated rates, required service standards and access to a wide range of legal expertise.



Quality

- DAS conducts regular audits, ensuring our panel lawyers strictly adhere to all service standard clauses.
- Panel lawyers deliver high quality legal services.
- They are responsive and answer the initial policyholder's call within one business day, and follow-up after each call or meeting within two business days.



Expertise

- Panel lawyers have experience handling Legal Expense Insurance claims.
- They have the knowledge to secure the best possible legal outcome for the policyholder.



Value

- DAS handles the paperwork and covers the legal costs so that our policyholders are not out of pocket.*
- We have fee agreements with our panel lawyers and monitor the costs of legal cases to minimize the possibility of exceeding the policy limits.
- We will notify the policyholder if their claim is likely to exceed their limits of indemnity and provide clear recommendations on how to proceed.



Flexibility

- Panel lawyers are flexible to meet policyholders' needs and are available in emergency situations.
- They endeavour to meet the policyholders' needs by either meeting face to face or over the phone while handling their claim.



Security

- The agreement we have with our panel law firms ensures the lawyers have procedures in place to satisfy the highest regulatory and Law Society standards.
- Our policyholders' personal and legal information is handled in confidence and with care.

Working with DAS panel lawyers ensures the best possible legal outcome for our policyholders.

*Deductibles might apply. Please refer to the policy wording for details.