



As of year end,  
DAS Legal Protection Inc.  
(DAS) had over

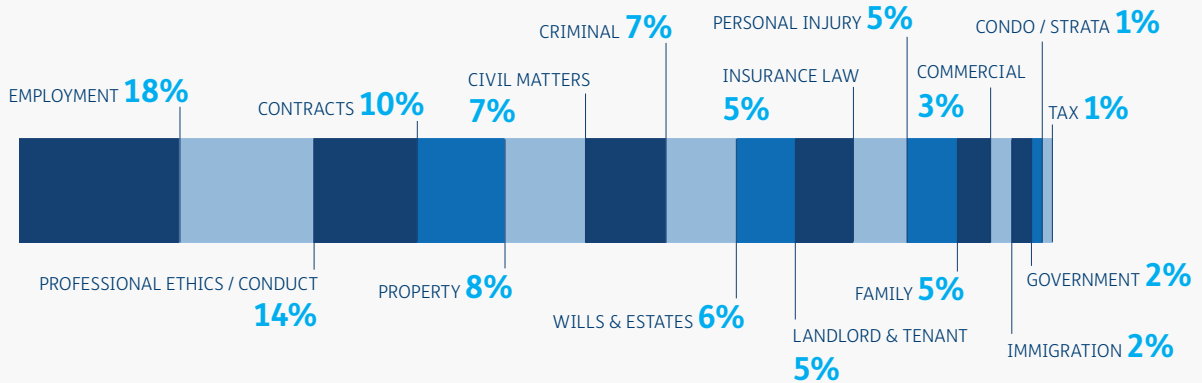
## 555,000 policyholders

As a Managing General Agent  
with Temple Insurance as our  
risk carrier, we now provide  
our policyholders with



Over **9,000** individual legal issues  
were handled by the DAS Legal Helpline\*

### TYPES OF LEGAL ISSUES HANDLED\*\*



### WHAT OUR CUSTOMERS SAY ABOUT THE DAS LEGAL HELPLINE:

9/10

appreciated the clarity of  
information provided

8/10

stated the helpline met  
their expectations

9/10

said our lawyers were highly  
courteous and professional

### OUR 10 IN-HOUSE CLAIMS STAFF MANAGED:



**2,215** new claims received  
**2,999** claims handled  
**1,970** claims resolved

### WHAT OUR CUSTOMERS SAY ABOUT THE DAS CLAIMS TEAM:

8/10

said our Claims Analysts were highly  
courteous and professional

felt their claims experience met  
their expectations

Over **\$3,870,000** paid in claims

Over **\$7,000,000** claims reserved

\*A legal issue may require multiple calls to assist a customer

\*\*Approximate 2018 year-end data from internal DAS Claims and Customer Journey Reporting

## Providing access to justice for families and small business owners